

Responsible Homeless Reporting — Community Guide & Quick-Reference Card

A compassionate, step-by-step guide to getting the right help to those who need it.

■ STEP 1 — ASSESS THE SITUATION FIRST

Situation	Who to Call	Number
Medical emergency / unconscious person	Emergency Services	911
Crime in progress / immediate danger	Police	911
Non-emergency concern / encampment	Non-Emergency Line	311
Suspected illegal activity	Crime Stoppers	1-800-CRIME-TV
Encampment outreach needed	PHX C.A.R.E.S.	602-262-6251
Mental health crisis	Crisis Hotline	988

■ STEP 2 — INFORMATION TO PROVIDE WHEN REPORTING

Exact Location / Street Address:

Nearest Cross-Street or Landmark:

Approximate Number of Individuals:

Observed Behaviours or Concerns:

Any Visible Health or Safety Hazards:

Date & Time of Observation:

■ STEP 3 — COMPASSIONATE REPORTING CHECKLIST

- I am reporting to GET HELP for the person, not to punish them
- I avoided sharing unnecessary personal information about the individual
- I did not photograph or film individuals without clear public-safety reason

■ I described observed behaviours factually, without assumptions

■ I considered whether I can offer basic help first (water, food, directions to shelter)

■ I have noted the reference number given by the operator

■ LOCAL RESOURCES TO SHARE WITH INDIVIDUALS (fill in your city)

Resource Type	Name / Number	Hours
Emergency Shelter		
Food Bank / Meal Service		
Mental Health Support	988 Lifeline	24/7
Substance Abuse Help	SAMHSA Helpline: 1-800-662-4357	24/7
Veterans Services	VA National Call Center: 1-877-4AID-VET	24/7
Outreach Team		

■ *Tip: Print this page and keep it on your fridge or share it with neighbours and local businesses.*